3. Representation Letter from Management

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October 28, 2016

HITRUST LLC
6175 Main Street
Suite 420
Frisco, TX 75034

In connection with our engagement to perform an assessment of ScaleMatrix’s security controls compared with the HITRUST CSF controls required for certification, we recognize that obtaining representations from us concerning the information contained in this report and the information regarding our security controls is a significant procedure in enabling you to complete your portion of the engagement. Accordingly, we make the following representations to you and the recipients of your report regarding our security controls which are true to the best of our knowledge and belief:

- We acknowledge that, as members of management, we are responsible for the controls implemented to secure protected health information (PHI) as required by HIPAA and HITRUST’s CSF certification program.
- We have responded fully to all inquiries made to us during the engagement.
- We have made available to the HITRUST CSF Assessor all records and necessary documentation related to the controls used to protect PHI processed by the systems included in the scope of this engagement.
- We have disclosed all design and operating deficiencies in our controls over PHI of which we are aware, including those for which we believe the cost of corrective action may exceed the benefits.
- No events or transactions have occurred or are pending that would have an effect on the assessment that was performed and used as a basis by HITRUST for issuing this certification report.

We understand that the engagement was conducted in accordance with the security requirements contained in the CSF. We also understand that the sufficiency of this report and the procedures performed is solely the responsibility of report recipients.

Very truly yours,

Mark [Signature]

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